

TEKsystems is a leading provider of Technology Staffing and Services. We specialize in Applications, Network Infrastructure, End-User Support and Communications technologies with a strong presence in: Financial Services, Healthcare Insurance, IT, Communications and Government verticals.

Our expertise spans a wide range of services including Staffing, Global and Workforce Management Services. We are also able to customize our offerings to provide our customers with the most valuable solutions.

	Non-farm Payroll Employment (Sep 11)	Labor Force (Sep 11)	State Unemployment Rate (Sep 11)	National Unemployment Rate ¹ (Oct 11)	National IT Unemployment Rate ¹ (Q3 2011)
Employment²	3,890,200	4,513,500	10.5%	9.0%	4.2%
YOY Change	4,800	39,200	0.5%	(0.7%)	(0.2%)

IT & Communications Employees (K) Statewide ³	Total	Permanent IT Workers	Temporary IT Workers	YOY Growth
	108,990	92,642	16,349	4.5%

³ Gartner Research applied to develop permanent / temporary estimates from BLS Total (standard ratio of 85:15 applied to all skills)

Skills Statewide ³	Employment	Permanent IT Workers	Temporary IT Workers	National Unemployment ¹ (Q3 2011)		Median Hourly Wage		MSA 90th Percentile Hourly Wage ^{**}
				Rate	YOY Δ	State	National	
Computer & Information Systems Managers	11,040	9,384	1,656	3.2%	(0.9%)	\$53.85	\$54.67	\$68.42
Database Administrators	3,070	2,610	461	2.4%	(1.5%)	\$36.30	\$34.40	\$54.02
Computer Systems Analysts	17,620	14,977	2,643	2.3%	(1.6%)	\$36.62	\$37.06	\$55.44
Computer Programmers	11,360	9,656	1,704	2.5%	(3.4%)	\$35.48	\$34.10	\$54.18
Applications Software Engineers	13,180	11,203	1,977	3.3%	(0.8%)	\$41.29	\$42.06	\$59.95
Technical Writers	1,030	876	155	7.0%	2.1%	\$30.34	\$30.16	\$43.68
Systems Software Engineers	11,540	9,809	1,731	3.3%	(0.8%)	\$44.83	\$44.94	\$64.23
Computer Operators	2,170	1,845	326	-	-	\$16.88	\$17.36	\$25.71
Computer, Automated Teller and Office Machine Repairers	3,850	3,273	578	10.3%	(4.1%)	\$17.94	\$18.09	\$26.82
Computer Support Specialists	16,770	14,255	2,516	6.8%	1.0%	\$20.91	\$21.30	\$32.51
Network & Computer Systems Administrators	7,990	6,792	1,199	4.7%	(8.9%)	\$31.78	\$32.55	\$49.26
T-Comm Equipment Installers & Repairers*	6,110	5,194	917	2.0%	(2.0%)	\$25.80	\$26.71	\$32.18
T-Comm Line Installers & Repairers	3,260	2,771	489	8.3%	(1.5%)	\$21.71	\$23.61	\$30.36
Web Developers	-	-	-	5.6%	-	-	-	-

* Except line installers

** Average of MSA Wage Data

Metropolitan Statistical Area	Payroll Employment (Sep 11)	Local Unemployment (Sep 11)	Total IT Workers	YOY Growth	IT Talent Density within US
Asheville, NC	167,200	8.1%	2,250	(6.3%)	Average
Burlington, NC	55,500	10.2%	990	3.1%	Average
Charlotte-Gastonia-Concord, NC-SC	807,500	10.7%	32,760	8.0%	Strong
Durham, NC	280,800	7.7%	22,300	(2.3%)	Strong
Fayetteville, NC	130,800	9.9%	1,990	0.5%	Average
Goldensboro, NC	41,900	9.0%	90	-	Weak
Greensboro-High Point, NC	340,700	10.4%	8,270	2.4%	Above Average
Greenville, NC	74,600	10.3%	920	(12.0%)	Average
Hickory-Lenoir-Morganton, NC	141,200	12.0%	1,340	9.8%	Below Average
Jacksonville, NC	46,900	9.5%	480	2.1%	Below Average
Raleigh-Cary, NC	504,600	8.4%	25,230	6.0%	Strong
Rocky Mount, NC	58,800	13.4%	600	(15.5%)	Below Average
Wilmington, NC	135,800	10.2%	1,910	(1.5%)	Average
Winston-Salem, NC	208,500	9.4%	4,780	(2.4%)	Above Average
Non-Metro Areas Estimate	895,400	N/A	91,960	N/A	N/A

¹National employment data collected from the BLS through 11/2011

²State and local employment data collected from the BLS through 10/2011 - State Labor Force from LAUS Table 1

³Skill set data collected from the BLS (OES) through 5/2011

WHO TO CONTACT...	
TEKsystems Charlotte - 800.380.5473 Greensboro - 888.560.2053 Raleigh - 888.560.2053 www.teksystems.com	NCTA 4020 WestChase Blvd. Suite 350 Raleigh, NC 27607 919.856.0393 www.nctechnology.org

*For additional details, contact TEKsystems Market Research by email at TEKresearch@teksystems.com or call 866.480.0208 to speak directly to an analyst.